



ICC Solutions selected by Fiscal Systems to manage EMV Fuel Terminal certification

Overview

Fiscal Systems is a Point of Sale system provider for the Truck Stop and Convenience Store Industry. Fiscal serves its customers by integrating its POS with the major fuel dispenser manufacturers and card processors to facilitate a seamless retail operation.

Fiscal's vast integrations result in a complex EMV certification requirement. Since Fiscal enables the major EMV fuel terminal platforms to work with various acquirers/processors, separate certifications are required for each combination. This is a tall task for Fiscal Systems.

Challenge

The challenge for Fiscal was to complete all EMV fuel terminal certifications ahead of the fraud liability shift for the U.S. petroleum industry in October 2020. With a limited background of EMV certification knowledge, the challenge was to find a reputable business partner to achieve this goal.

Solution

Recommended by one of Fiscal's acquirers/processors, ICC Solutions was engaged to manage Fiscal's entire EMV fuel terminal certification campaign, both indoor and outdoor, performing all validation and certification testing.

Fiscal provided all terminal hardware required for certification, with training sessions organised at the outset to understand terminal configuration and connection. A strong rapport forged between the teams at Fiscal and ICC Solutions, with regular contact and reporting, ensured efficient progress and fast resolution of all matters.

Leveraging the extensive EMV knowledge and experience ICC Solutions has built over the years, facilitating extremely fast and efficient test and certification campaigns, as well as the relationships forged with all major payment brands, would be invaluable during the project. This knowledge also ensured that host issues identified could be explained at an earlier stage.

The solution provided by ICC Solutions enabled Fiscal to avoid costly iterations of formal certification testing as well as to speed up time-to-market. This type of collaboration showcases the benefits which are achievable whilst supporting EMV adoption and migration in the US.

“ICC has shown themselves to be subject matter experts in the field of EMV testing. They are very knowledgeable about the testing process, specifications, and compliance requirements. They have helped us to navigate through the requirements, ensuring we are successful in our certification efforts. Our aggressive approach to meet the October 2020 timeline would not be possible without the expertise of a partner such as ICC.” – James Spahn, SVP of Fiscal Systems.

For more information on the test tools and services available from ICC Solutions, please visit: www.iccsolutions.com or email sales@iccsolutions.com

About ICC Solutions Limited

ICC Solutions Limited has been at the forefront of the secure payments testing services and certification space for over 20 years.

We offer an extensive product portfolio comprising qualified test suites for contact and contactless terminal testing covering EMV Level 2 and Level 3, a broad range of test cards plus testing and certification services.

Our tools are qualified for all the major payment brands including Mastercard, Visa, American Express and Discover and span the full testing path from initial testing to certification, quality assurance and regression testing.

Our dedicated team is passionate about our products and services which, combined with having customers in over 100 countries, ensures that we can fully assist our customers no matter their location or industry sector. Learn more at www.iccsolutions.com.

About Fiscal Systems, Inc.

For more than 35 years, Fiscal Systems has been developing innovative automation solutions for fuel retailers, ranging from single-site to national operators. The fuel retailing platform installed at thousands of sites includes C-Store POS, Truck Fleet POS, cardlock fuel management system, scanning, pricebook, inventory management, age verification, and web portal.

Our mission is to deliver superior products and services ethically, responsively, and cost-effectively. Ultimately, our success is defined by our customers success. For more information, visit www.fis-cal.com.